

**Furniture Bank Client Waiver & Agreement**

**Appointment Date & Time:** \_\_\_\_\_

I agree to the following:

1. I give permission for my caseworker to release my name, address and social security number along with demographic and health information to the Furniture Bank of Metro Atlanta "Furniture Bank".
2. I understand that the Furniture Bank is a ONCE IN A LIFETIME service
3. I understand and agree that all items provided by the Furniture Bank are "as is" and that the Furniture Bank makes no express or implied warranties of any kind or nature whatsoever as to the items that it provides. In consideration of receiving items from the Furniture Bank, I agree to release, hold harmless and indemnify Furniture Bank and its officers, directors, agents, employees, and volunteers from and against any and all liabilities, claims, causes of action, costs and expenses that I have now or may have in the future arising out of or relating to Furniture Bank's providing items and/or delivering items to me and /or my use of such items.
4. I understand that all fees are non-refundable. I understand that if I do not keep my appointment for furniture at the Furniture Bank, I do not get my money back. I understand that I may send a liaison in my place if I can't come to my appointment. I understand that I may also choose to have the Furniture Bank select items on my behalf.
5. I understand that I have the option to choose between 2 different types of appointments as described below.
  - a. Curbside Delivery: Fee \$100. Client picks out items and the items are delivered to their curb. Client is responsible for the necessary labor to move items inside their apartment/house.
  - b. In-Home Delivery: Fee \$200. Client picks out items and the items are delivered inside their home. Delivery fee DOES NOT include furniture set up.
6. I understand that if I live in the Furniture Bank's extended delivery area I will be charged an additional fee of \$50
7. I understand that no referral agency should charge an additional fee to submit my referral.
8. I understand that delivery fees are not waived for any reason and must be paid with money orders, credit cards, or agency checks. Fees may be paid by the client or agency.
9. I verify that I lack the financial resources and support to acquire essential household furniture on my own.
10. I have reviewed the below list of items I am eligible to receive based on the number people in my household (not the size of my apartment/house). I understand that the Furniture Bank can ONLY count the people that are listed on my referral as household members.
11. I understand the Furniture Bank provides used items and may not be able to provide me with all the items I am eligible for. I understand that if a certain item is not available on my appointment day I WILL NOT be given another appointment or delivery.

**\*\*REMINDER: THE BELOW ITEMS ARE NOT GUARANTEED - YOU MAY RECEIVE UP TO THE LIST BELOW\*\***

Furniture Items	Number of People in Household					
	1	2	3	4	5	6+
<b>Mattress &amp; Box Spring Set</b>	<b>Sizes not guaranteed. Will get number requested. Request CANNOT exceed number of family members. Does NOT include frame.</b>					
<b>Upholstered Items</b>	1	1	1	1	2	2
<b>Kitchen Table</b>	1	1	1	1	1	1
<b>Kitchen Chairs</b>	2	2	4	4	4	4
<b>Large Wood Pieces</b>	1	1	2	2	2	3
<b>Small Wood Pieces</b>	2	2	2	2	2	3

**Client Name:** \_\_\_\_\_ **Client Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**The Furniture Bank is located at 908 Murphy Avenue SW, Atlanta, Georgia 30310.**  
**We are located in the West End of Atlanta (in walking distance of the West End Marta Station)**  
**Phone: 404-355-8530. If you have questions about your appointment you can reach the receptionist between 9am and 12pm, Monday through Friday.**